

LIMITED WARRANTY

WHAT IS COVERED

This limited warranty covers defective material and workmanship in your new Joyoung product, distributed by Columbia Trading Corporation. Return shipping (outbound) cost of the product from our service facility.

WHAT IS NOT COVERED

This limited warranty is not valid if the defects are due to damage, misuse, tampering, and neglect or lack of care, improper storage or damage caused as a result of alterations or repair carried out by unauthorized persons. In addition, damages caused by natural disasters, including, but not limited to flood, earthquake and thunder storm, are not covered by this limited warranty. Also, consequential and incidental damage are not recoverable under this warranty. Accessories and Consumer replaceable parts: we do not cover accessories and parts that are meant to be replaced by the consumer, such as inner pot, gaskets, spatula, measuring cup, power cord, and other non-electric parts. If you have any missing parts after your purchase, please contact the retailer where you purchased the product to obtain such parts. This warranty does not apply for refurbished/used units or purchased from a private party that did not obtain their products from Columbia Trading Corporation (sole distributor of Joyoung in North America).

CONDITION AND TERM

This Limited Warranty applies only to Joyoung-branded 120V appliances and was purchased from an authorized distributor or reseller and retained within the US or Canada. The period of coverage is one year from the date of purchase date with receipt.

HOW TO GET SERVICE

To obtain service under this limited warranty, you must submit original sales receipt. Manufacturer reserves the right to refuse free-of-charge warranty service if the requested documentation can not be presented. You will be responsible for inbound shipping cost, proper packaging, delivery or shipment, and insuring the product to our service facility for repair or replacement.

HOW THE COVERAGE WORKS

If during the one-year warranty period, the product you purchased is found to defective in material or workmanship; we will repair the product without charge for labor or parts. As its option, we may replace the product with a new, used, or equivalent product.

PLACE OF SERVICE

Be sure to contact our service representative before send the product to service facility.

Authorized Service Center

Columbia Trading Corporation

1425 S State ST, Provo, UT 84606

1(801)373-2626